

**SUPPLEMENTAL/BID BULLETIN NO. 1  
For LBP-ICTBAC- ITB-GS-20241202-03**

**PROJECT:** Application Performance Monitoring Solution with One (1) Year License Subscription and Support Services

**DATE:** 10 January 2025

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This Supplemental/Bid Bulletin is issued to modify, amend and/or clarify certain items in the Bid Documents. This shall form an integral part of the Bid Documents.

Modifications, amendments and/or clarifications:

1. Response to prospective bidders/clarifications per attached Annexes H-1 to H-3.
2. The bidders are reminded that the deadline of Bid Submission and Opening is on 17 January 2025 at 10:00 AM. **Late bids shall not be accepted.**
3. The bidders are encouraged to use the Bid Securing Declaration as Bid Security.
4. The prospective bidders are reminded that only the current/updated Certificate of PhilGEPs Registration (Platinum Membership) shall be accepted during the opening of bids. **Expired Certificate or any of the Eligibility Documents listed in Annex "A" shall be a ground for failure of the bidder** pursuant to the provisions of the 2016 Revised Implementing Rules and Regulations (RIRR) of RA 9184.


Valid and current Certificate of PhilGEPs Registration (Platinum Membership), in three (3) pages, including Annex "A" or the List of Class "A" Eligibility Documents **required** to be uploaded and maintained current and updated in PhilGEPs in accordance with **Section 8.5.2. of the IRR of RA 9184.**

Sections 23.1(a)(ii) and 24.1(a)(ii) of the 2016 RIRR of RA No. 9184 provides that in case the latest/updated Mayor's Permit is still not available, the prospective bidder **must submit their recently expired Mayor's Permit together with the official receipt (OR) to the PhilGEPs as proof** that the prospective bidder has applied for renewal within the prescribed period by the concerned local government unit for the purpose of updating the PhilGEPs Certificate of Registration (Platinum Membership). The prospective bidder should then secure/obtain from the PhilGEPs its current/updated Certificate of PhilGEPs Registration (Platinum Membership) in three (3) pages, including Annex "A" or the List of Class "A" Eligibility Documents.



**SVP MARILOU C. VILAFRANCA**  
Chairperson, ICT-BAC

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**RESPONSES TO BIDDER'S QUERIES AND/OR SUGGESTIONS**

<b>DATE</b>	January 7, 2025
<b>PROJECT IDENTIFICATION NO.</b>	LBP-ICTBAC-ITB-GS-20241202-03
<b>PROJECT NAME</b>	Application Performance Monitoring Solution with One Year License Subscription and Support Services
<b>PROPONENT UNIT/TECHNICAL WORKING GROUP</b>	DATA CENTER MANAGEMENT DEPARTMENT

<b>ITEM NO.</b>	<b>PORTION OF BIDDING DOCUMENTS</b>	<b>QUERIES AND/OR SUGGESTIONS</b>	<b>LANDBANK's RESPONSES</b>
1	Item 3.3a: The software solution must be capable of executing on Operating Systems such as Linux, Mac OS X, MS Windows, Unix/AIX. Solution must also be able to run and monitor any public cloud platforms and cloud-native platforms are also supported.	May we know what flavor/version of Z/OS?	<i>IBM z/OS version 3 or later</i>
2	Item 3.3b: Pre-built integration with the following log analysis tools: Coralogix, ELK, Humio, LogDNA, Splunk to automatically import and/or extract APM information.	May we know your definition of pre-built integration?  Which from the cited examples does Landbank have now?	<i>Pre-built integration means, it is a built-in feature; it can be achieved via simple and few clicks of buttons using a guided application wizard. Must have the ability to send alerts from the Observability tool to the mentioned tools above.  No specific log analysis tool. The solution must have a built-in feature that automatically import and/or extract APM information that can integrate to the log analysis as specified in item 3.3b.</i>
3	Item 3.3e: The software solution must only use a single agent per VM to monitor both Infrastructure and Application Performance in order to minimize the monitoring agent overhead, with no Sampling and real-time (1 sec) granularity	May we know which type of Agent is being referred here? APM Agent or Telemetry Agent?	<i>The solution must only use a single agent for both infrastructure and application performance types of monitoring per VM. Each Agent should perform functions of both APM (capture application related metrics and traces) and Telemetry agents (System-wide infrastructure metrics, logs, and traces).</i>

Annex H - 1

4	Item 3.3f: The software solution must be compatible with integrating with Omegamon Agents to Monitor CICs in Mainframe	Is the IBM Z APM Connect already present & available?  Is the IBM Z CDP already present & available?	<i>No. It is planned technology roadmap of Landbank for 2025.</i>
5	Item 3.4e: The solution must have an automation framework that automates actions to diagnose and remediate issues and events.	What do you mean by automation framework?  What level of automation & remediation?  What are the auto-remediate components outside of mainframe?	<i>Automated problem discovery to diagnose and pin point bottlenecks. Remediate events and problems using a script, webhook, HTTP actions, or ansible.  Real time proactive monitoring and automated service recovery.  Solution must have built in action script sensors that can be activated when triggered or when scheduled to run via automation policies.</i>
6	Item 4.1f: The software solution must allow for customizable standards to be applied onto APM items (E.g., standard abbreviations, controlled vocabularies, naming standards, taxonomies	Please elaborate further.	<i>Solution must have capability for advance filtering tool, either using tag filter expressions, keywords and vocabularies which can be grouped together using operators to define custom views between application-related metrics and traces, and infrastructure metrics.</i>
7	Item 4.3c: The software solution must allow for quality assessment of the APM data	Please elaborate further.	<i>The solution must be able to provide easily comprehensible data based on golden signals of Application Performance Monitoring. Latency, application tracing, infrastructure issued and changes, as well as error messages and logs must be captured in 1-second granularity and in real time, with no sampling, in order to capture high-fidelity data source of truth.</i>

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